



## TERMS OF TRADE ▼

### GENERAL

By using [www.bifoldsystems.co.nz](http://www.bifoldsystems.co.nz) you agree that you have read, understood and accepted these terms and conditions. All website transactions with Bi-Fold Systems will be in accordance with these terms and conditions.

Bi-Fold Systems has the discretion to decline any order placed or cancel any order for any reason. Whilst every effort is made to ensure prices are always correct on our website, mistakes can occur from time to time. If this is the case, Bi-Fold Systems will notify you of the error and you will then have the choice to either accept the correct price or to cancel your order.

Please keep your login and password safe; customers are liable for every order made under their login. All prices displayed on our website are in NZ Dollars and include GST.

### DELIVERY/SHIPPING

We will endeavor to dispatch all orders received within 2 working days of receiving payment for your order. We use Fastway Couriers for delivery of goods. Costs of shipping is indicated on the order form. Overseas deliveries are quoted on receipt of order.

### REFUNDS/RETURNS

If you receive a product that is damaged or if you are unsatisfied with the product please contact us within 7 days to request a replacement. We expect the product to be returned to us unused, in its original packaging, using the same method as the initial delivery. You are responsible for the cost of returning the item. If your returns request is approved a replacement will be sent or a refund will be made. Items should be returned to:

**Bi-Fold Systems Ltd,**  
43C Commerce Street, Whangarei 0110.  
Northland, New Zealand.  
Contact: +64 27570 9448

### PRIVACY POLICY

We respect your privacy. We will never disclose, share or sell your email address, or other contact information to any other company. We only collect this information in order to be able to process your order and to make it easier for you when you re-order. All information about you will remain strictly confidential. Should you ever want your details removed from our database, simply let us know and we will process your request immediately.

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*Reinvented - simply brilliant!*